Hamza Malim

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EDUCATION

Anticipated graduation date: May 2024

Gustavus Adolphus College Saint Peter, MN **Bachelor of Arts** Major: Management Minors: Finance and Sports Management

Languages: Fluent in Arabic, Somali

Skills: Process Oriented, Active Listener, Inclusive, Efficient in Problem Solving, Effective Communicator with Individuals from All Backgrounds, Proficient in Microsoft Office including Excel, Access, OneNote, PowerPoint, and Word

Related Projects and Coursework: Statistics, Data Analysis, Calculus I, Microeconomics, Macroeconomics, Quantitative Methods, Entrepreneurship/Innovation, Business Ethics, Fundamentals of Finance, Accounting

PROFESSIONAL EXPERIENCE

Delta, Customer Service Representative/Agent

Bloomington, MN

- Assisted with marketing efforts, providing information regarding new products and services offered.
- Encouraged customers to participate in special events designed to promote travel on specific routes 0 within targeted markets.
- Quickly and thoroughly resolved customers' issues with their reservations, baggage check-ins, flight 0 changes, cancellations, and lost luggage.

Epimonia, Financial Analyst Chain Intern

Minneapolis, MN

- Managed onboarding strategy to achieve the highest possible revenue results through top spend suppliers. 0
- Conducted data analysis on supply chain and inventory management with a team of supply chain analysts. 0
- Developed financial models assessing risk factors along with making data-driven recommendations to 0 optimize a financial decision.

LEADERSHIP EXPERIENCE

Black Men's Success Initiative, Minnesota Private Colleges

Eddie Phillips Scholar

- Selected as one of four students at Gustavus Adolphus College to receive leadership development skills 0 and a two-year \$10,000 merit award.
- Partake in cohort programming such as engaging in networking opportunities, participating in a summer 0 leadership course, and attending the Big XII Conference on Black Student Government.

COMMUNITY ENGAGEMENT

TNT Academy, Youth Coach

- Assist youth with financial literacy, coaching with football skills, and partnering youth with business leaders in the community.
- Develop schedules and activity plans for each child, catering to their physical, social, emotional, and intellectual needs.

St. Jude Charity, Volunteer

- o Coordinated a charity event encouraging football players to reach out to their communities to help fundraise and support the crowdsourcing effort.
- o Led and participated in our yearly St. Jude's team event, surpassing all universities in Minnesota by raising over \$45,000.

May 2020-May 2022

May 2021-August 2021

May 2022-April 2023

Saint Paul, MN

May 2023-May 2025

May 2020-Present