# Khalid Hussien

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#### **SUMMARY**

A diligent and enthusiastic student who is focused on Computer Science and Psychology, with dedication to constantly improving and adapting. Team-oriented collaborator with reliability and focus on equal task distribution through group projects and motivation to accomplish mutually held goals. Process-oriented student who holds project completion and exploring new subjects in high regard.

#### **EDUCATION**

**Augsburg University - Minneapolis, MN** 

Graduation Expected May 2025

Bachelor of Arts in Computer Science, with a Minor in Psychology

# LEADERSHIP & PROJECT EXPERIENCE

Eddie Phillips Scholar

May 2023 - May 2025

# Black Men's Success Initiative (BMSI), Minnesota Private Colleges

Minneapolis, MN

What does it mean to be a BMSI scholar?

- Selected as one of 18 students at Augsburg University and all other MN private colleges to receive leadership development skills and a two-year \$10,000 merit award
- Partake in cohort programming such as engaging in networking opportunities, participating in a summer leadership course, and attending the Big XII Conference on Black Student Government

Large group project within cohort, Summer 2023

- Researched effects of schools that provide resources for mental health support to determine the significance of implementing mental health clinics on school campuses
- Aggregated and translated data from peer-reviewed articles to support the case for mental health resources in schools
- Facilitated weekly meetings and delegated tasks for four group members to create and present case study findings

#### **EMPLOYMENT EXPERIENCE**

Barista, Cashier, Drive-Thru Operator

November 2019 - Present

#### **Starbucks Barista**

Hopkins, MN /// Edina, MN

- Process and ensure the accuracy of financial transactions of up to \$1000 as well as manage sensitive store data in a professional manner
- Collaborate with customers and internal staff members to resolve customer questions maintain, order accuracy and quality while demonstrating high-quality customer service

Cashier's Assistant, Heavy Equipment Operator

January 2021 - January 2022

## Costco

Eden Prairie, MN

- Operated a baler and other heavy machinery to transport materials and heavy store pallets
- Streamlined the bagging process alongside cashiers to save time and kept aisles clean and organized
- Adhered to signals and requests from manager and supervisor while remaining task oriented and focused

Barista, Drive-Thru Operator, Cashier

December 2018 - June 2020

## Panera Bread

Hopkins, MN

- Collaborated with up to 10 staff members to coordinate deliveries to complete timely customer orders
- Increased customer retention through building loyal business relationships with repeat delivery customers and maintained good relationships
- Completed transactions up to \$500, processed sensitive store information, and ensured accuracy of register counts

#### **SKILLS**

Technical Skills: Python, Java, Microsoft Excel

Language: Fluent in Somali